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EXTELTONIKA MSP500 Tracker for speed limiting

Quick Manual v1.0



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MSP500 | *Wiki*



Know your device

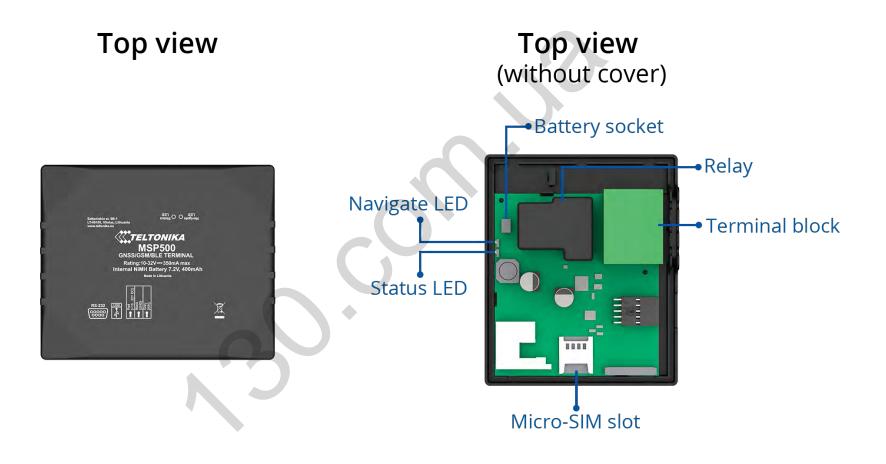


Figure 1 MSP500 device view





Pinout

Table 1 MSP500 pinout

| PIN NUMBER | PIN NAME | DESCRIPTION |
|------------|--------------|--|
| 1 | VCC (10-32)V | Power supply (10-32) V DC (+) |
| 2 | RS232 GND | RS232 Ground pin |
| 3 | RS232-TX | Output for data transmit through RS232 |
| 4 | USB DATA + | Differential serial data + |
| 5 | USB DATA- | Differential serial data - |
| 6 | GND | Ground pin. (10-32)V DC |
| 7 | AIN1 | Analog input, channel 1. Input range: 0- 30 V DC. |
| 8 | RS232-RX | Input for data receive through RS232 |
| 9 | USB GND | Ground PIN for USB |
| 10 | USB +5V | Power supply for USB |

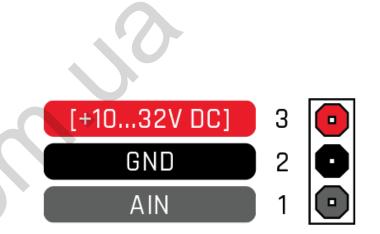


Figure 2 MSP500 socket pinout



Wiring scheme

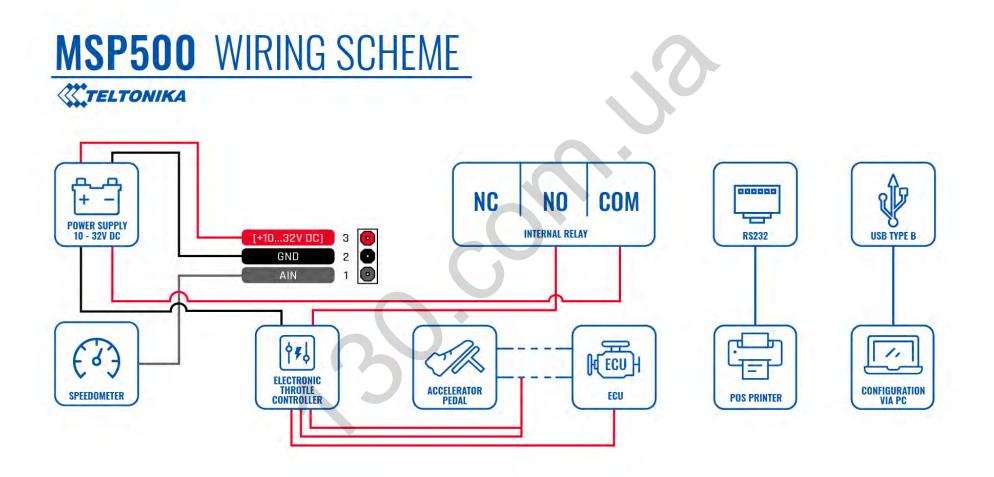


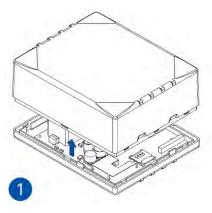
Figure 3 MSP500 Wiring scheme



Set up your device

How to insert Micro-SIM card and connect the battery

- 1. Gently remove MSP500 **cover** using **plastic pry tool** from both sides.
- Insert Micro-SIM card as shown with PIN request disabled or read our <u>Wiki</u> how to enter it later in <u>Teltonika Configurator</u>. Make sure that Micro-SIM card cut-off corner is pointing forward to slot.
- 3. Connect **battery** as shown to device. Position the battery in place where it does not obstruct other components.
- After configuration, see "<u>PC Connection (Windows)</u>", attach device cover back.



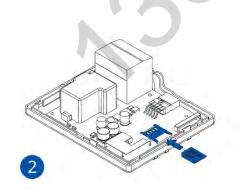


Figure 4 Cover removal

Figure 5 Micro-SIM card insert

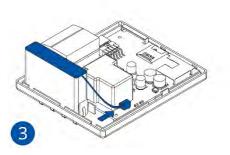


Figure 6 Battery connection

Figure 7 Attaching cover back

Autogoods "130"





PC Connection (Windows)

- Power-up MSP500 with DC voltage (10 32 V) power supply using power cable. LED's should start blinking, see "<u>LED</u> <u>behaviour</u>".
- 2. Connect device to computer using USB Type-B cable.

How to install USB drivers (Windows)

- 1. Please download COM port drivers from here.
- 2. Extract and run TeltonikaCOMDriver.exe.
- 3. Click **Next** in driver installation window.
- 4. In the following window click **Install** button.

Setup will continue installing the driver and eventually the confirmation window will appear. Click **Finish** to complete the setup.

Configuration (Windows)

At first MSP500 device will have default factory settings set. These settings should be changed according to the user's needs. Main configuration can be performed via **Teltonika configurator** software. Configurator operates on **Microsoft Windows OS** and uses prerequisite **MS**.**NET Framework**. Make sure you have the correct version installed.

Table 2 MS .NET requirements

MS.NET REQUIREMENTS

| Operating system | MS .NET Framework version | Version | Links |
|---|----------------------------|---------------|-------------------|
| Windows Vista Windows 7 Windows 8.1 Windows 10 | MS .NET Framework 4.6.2 | 32 and 64 bit | www.microsoft.com |

Downloaded **Configurator** will be in compressed archive. Extract it and launch **Configurator.exe**. After launch software language can be changed by clicking in the right bottom corner (<u>Figure 8</u> <u>Language selection</u>).



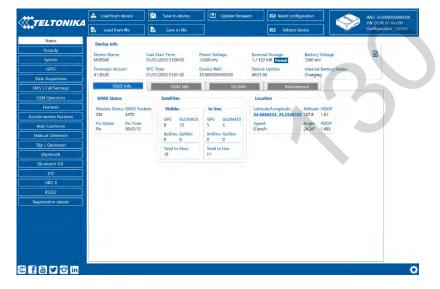
| anguage | | |
|-------------------------|------------------|---|
| Language | | |
| English (United States) | Русский (Россия) | |
| | | |
| | | _ |
| | | |
| | | 0 |

Configuration process begins by pressing on connected device (Figure 9 Device connected via USB).



Figure 9 Device connected via USB

After connection to Configurator <u>Status window</u> will be displayed (<u>Figure 10 Configurator Status window</u>).



Various <u>Status window</u> tabs display information about <u>GNSS</u>, <u>GSM</u>, <u>I/O</u>, <u>Maintenance</u> and etc. MSP500 has one user editable profile, which can be loaded and saved to the device. After any modification of configuration the changes need to be saved to device using **Save to device** button. Main buttons offer following functionality:

- 1. **Load from device** loads configuration from device.
- 2. **Save to device** saves configuration to device.
 - **Load from file** loads configuration from file.
 - **Save to file** saves configuration to file.
 - **Update firmware** updates firmware on device.
 - **Reboot device** restarts device.
- Reset configuration sets device configuration to default.

Most important configurator section is **GPRS** – where all your server and <u>GPRS settings</u> can be configured and <u>Data Acquisition</u> – where data acquiring parameters can be configured. More details about MSP500 configuration using Configurator can be found in our <u>Wiki</u>.

Figure 10 Configurator Status window

3.

4.

5.

6.



Quick SMS configuration

Default configuration has optimal parameters present to ensure best performance of track quality and data usage.

Quickly set up your device by sending this SMS command to it:

setparam 2001:APN;2002:APN username;2003:APN password;2004:Domain;2005:Port;2006:0"

Note: Before SMS text, two space symbols should be inserted.

GPRS settings:

- 2001 APN
- 2002 APN username (if there are no APN username, empty field should be left)
- 2003 APN password (if there are no APN password, empty field should be left)

Server settings:

- 2004 Domain
- 2005 Port
- 2006 Data sending protocol (0 - TCP, 1 - UDP)



Default configuration settings

Movement and ignition detection:



Vehicle movement will be detected by accelerometer

Ignition will be detected by vehicle power voltage between 13,2 - 32 V

Device makes a record **On Moving** if one of these events happen:



meters



(4)

Vehicle turns 10 degrees



Speed difference between last coordinate and current position is greater than 10 km/h

Device makes a record **On Stop** if:

- 1h -
- 1 hour passes while vehicle is stationary and ignition is off

Records sending to server:



If device has made a record it is sent to the server every 120 seconds

After successful SMS configuration, MSP500 device will synchronize time and update records to configured server. Time intervals and default I/O elements can be changed by using

Teltonika Configurator or SMS parameters.



Mounting recommendations

- Connecting wires
 - Wires should be fastened to stable wires or other nonmoving parts. Any heat emitting and/or moving objects should be kept away from the wires.
 - There should be no exposed wires. If factory isolation was removed while connecting the wires, the isolation material should be applied.
 - If the wires are placed in the exterior or in places where they can be damaged or exposed to heat, humidity, dirt, etc., additional isolation should be applied and the wires should not be loose.
 - Wires cannot be connected to the board computers or control units.
- Connecting power source
 - Be sure that after the car computer goes to sleep mode, power might be still available on the power wires.
 Depending on the car model, this may happen in 5 to 30 minutes period.
 - When the module is connected, measure the voltage again to make sure it did not decrease.
 - It is recommended to connect to the main power cable in the fuse box.
 - 3 A, 125 V external fuse shall be used.

- Connecting ground wire
 - Ground wire is connected to the vehicle frame or metal parts that are fixed to the frame.
 - If the wire is fixed with the bolt, the loop must be connected to the end of the wire.
 - For better contact scrub paint from the spot where loop is going to be connected.

PAY ATTENTION! Connecting the power supply must be carried out in a very low impedance point of on-board vehicle network. Connecting the GND at an arbitrary point to the mass of the car is unacceptable, as static and dynamic potentials on the line GND will be unpredictable, which can lead to unstable MSP500 operation and even its failure.





LED behaviour

Characteristics

Basic characteristics

Table 5 Basic characteristics

| MODULE | |
|----------------------|---|
| Name | Teltonika TM2500 |
| Technology | GSM/GPRS/GNSS/BLUETOOTH |
| GNSS | |
| GNSS | GPS, GLONASS, GALILEO, BEIDOU, SBAS, QZSS, DGPS, AGPS |
| Receiver | 33 channel |
| Tracking sensitivity | -165 dBM |
| Accuracy | < 3 m |
| Hot start | < 1 s |
| Warm start | < 25 s |
| Cold start | < 35 s |
| CELLULAR | |
| Technology | GSM |
| 2G bands | Quad-band 850 / 900 / 1800 / 1900 MHz |
| Data transfer | GPRS Multi-Slot Class 12 (up to 240 kbps), GPRS Mobile Station Class B |
| Data support | SMS (text/data) |

Table 3 Navigation LED behaviour

| BEHAVIOUR | MEANING |
|--------------------------|--|
| Permanently switched on | GNSS signal is not received |
| Blinking every second | Normal mode, GNSS is working |
| Off | GNSS is turned off because: Device is not working or Device is in sleep mode |
| Blinking fast constantly | Device firmware is being flashed |

Table 4 Status LED behaviour

| BEHAVIOUR | MEANING |
|--------------------------------|---|
| Blinking every second | Normal mode |
| Blinking every two seconds | Sleep mode |
| Blinking fast for a short time | Modem activity |
| Off | Device is not working or Device is in boot mode |



| POWER | |
|------------------------|--|
| Input voltage range | 10-32 V DC with overvoltage |
| | protection |
| Back-up battery | 400 mAh Ni-MH battery 7.2 V (2.88 Wh) |
| Internal fuse | 3.7 A, 33 V |
| Power consumption | At 12V < 1.4 mA (<u>Ultra Deep Sleep</u>) At 12V < 3.8 mA (<u>Deep Sleep</u>) At 12V < 4.1 mA (<u>Online Deep Sleep</u>) At 12V < 8.6 mA (<u>GPS Sleep</u>) At 12V < 26.6 mA (Nominal) |
| BLUETOOTH | |
| Specification | 4.0 + LE |
| Supported peripherals | Temperature and Humidity sensor, Headset, OBDII dongle, Inateck Barcode Scanner |
| INTERFACE | |
| Analog input | 1 |
| RS232 | 1 |
| Internal relay | 1 |
| Internal buzzer | 1 |
| Terminal block | 3 contacts |
| GNSS antenna | Internal High Gain |
| GSM antenna | Internal High Gain |
| USB | Туре-В |
| LED behaviour | 2 status LED lights |
| SIM | Micro-SIM + eSIM possibility |
| Memory | 128MB internal flash memory |
| PHYSICAL SPECIFICATION | |
| Dimensions | 103 x 86 x 39 mm (L x W x H) |
| Weight | 250 g |

| OPERATING ENVIRONMENT | |
|---|--|
| Operating temperature (without battery) | -40 °C to +85 °C |
| Storage temperature (without battery) | -40 °C to +85 °C |
| Operating humidity | 5% to 95% non-condensing |
| Ingress Protection Rating | IP65 |
| Battery charge temperature | 0 °C to +45 °C |
| Battery discharge temperature | -20 °C to +60 °C |
| Battery storage temperature | -20 °C to +45 °C for 1 month -20 °C to +35 °C for 6 months |
| FEATURES | |
| Sensors | Accelerometer |
| | Green Driving, Over Speeding |
| | detection with relay control, Jamming |
| | detection, GNSS Fuel Counter, |
| Scenarios | Excessive Idling detection, Unplug |
| | detection, Towing detection, Crash |
| | detection, Auto Geofence, Manual |
| | <u>Geofence</u> , <u>Trip</u> |
| Sleep modes | GPS Sleep, Online Deep Sleep, Deep |
| Sleep modes | <u>Sleep, Ultra Deep Sleep</u> |
| Configuration and firmware update | <u>FOTA Web</u> , <u>FOTA</u> , Teltonika |
| Computation and minimale update | Configurator (USB, Bluetooth) |
| SMS | Configuration, Events, Debug |
| GPRS commands | Configuration, Debug |
| Time Synchronization | GPS, NITZ, NTP |
| Fuel monitoring | LLS (Analog), <u>ODBII dongle</u> |
| RS232 modes | Log mode, NMEA, LLS, TCP ASCII/Binary, LCD, RFID HID/MDF7, Garmin FMI, POS Printer |
| Ignition detection | Accelerometer, External Power Voltage, Engine RPM (OBDII dongle) |

Electrical characteristics

Table 6 Electrical characteristics

| CHARACTERISTIC DESCRIPTION | VALUE | | | |
|---|-------|-------|------|------|
| | MIN. | TYP. | MAX. | UNIT |
| SUPPLY VOLTAGE | I | 1 | | |
| Supply Voltage (Recommended Operating Conditions) | +10 | | +32 | V |
| NALOG INPUT | | | | |
| nput voltage (Recommended Operating Conditions), Range 1 | 0 | | +10 | V |
| nput resistance, Range 1 | | 120 | | kΩ |
| nput Voltage (Recommended Operating Conditions), Range 2 | 0 | | +30 | v |
| nput resistance, Range 2 | | 146.7 | | kΩ |



Safety information

This message contains information on how to operate MSP500 safely. By following these requirements and recommendations, you will avoid dangerous situations. You must read these instructions carefully and follow them strictly before operating the device!

- The device uses SELV limited power source. The nominal voltage is +12 V DC. The allowed voltage range is +10..+30 V DC.
- To avoid mechanical damage, it is advised to transport the device in an impact-proof package. Before usage, the device should be placed so that its LED indicators are visible. They show the status of device operation.
- When connecting wires to the vehicle, the appropriate jumpers of the vehicle power supply should be disconnected.
- Before unmounting the device from the vehicle, wires must be disconnected. The device is designed to be mounted in a zone of limited access, which is inaccessible to the operator. All related devices must meet the requirements of EN 60950-1 standard. The device MSP500 is not designed as a navigational device for boats.



Do not disassemble the device. If the device is damaged, the power supply cables are not isolated or the isolation is damaged, DO NOT touch the device before unplugging the power supply.

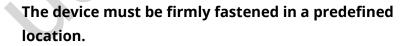


All wireless data transferring devices produce interference that may affect other devices which are placed nearby.











The programming must be performed using a PC with autonomic power supply.



Installation and/or handling during a lightning storm is prohibited.



The device is susceptible to water and humidity.



Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.



Battery should not be disposed of with general household waste. Bring damaged or worn-out batteries to your local recycling center or dispose them to battery recycle bin found in stores.



Warranty

TELTONIKA guarantees its products to be free of any manufacturing defects for a period of **24 months**. With additional agreement we can agree on a different warranty period, for more detailed information please contact our sales manager.

Contact us teltonika.lt/company/contacts

All batteries carry a reduced <u>6 month</u> warranty period.

If a product should fail within this specific warranty time, the product can be:

- Repaired
- Replaced with a new product
- Replaced with an equivalent repaired product fulfilling the same functionality
- TELTONIKA can also repair products that are out of warranty at an agreed cost.

Warranty Disclaimer

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More information can be found at <u>teltonika.lt/warranty-repair</u>