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# Parrot MINIKIT Neo 2 HD

User guide

# Content

<b>Content.....</b>	<b>2</b>
<b>Getting started.....</b>	<b>4</b>
Before you begin .....	4
Package content.....	4
Changing the language.....	4
Installing the Parrot MINIKIT Neo 2 HD .....	4
Battery .....	5
Charging the Parrot MINIKIT Neo 2 HD.....	5
Deep sleep mode .....	5
Battery life.....	5
Use .....	6
Turning the Parrot MINIKIT Neo 2 HD on / off.....	6
Navigating through the menus .....	6
Adjusting the volume for menus.....	6
<b>Connection.....</b>	<b>7</b>
Establishing a Bluetooth connection with a phone .....	7
Pairing a phone .....	7
Automatic connection.....	8
Solving the memory full problem .....	8
Using the Parrot MINIKIT Neo 2 HD with 2 phones .....	8
Activating dual mode .....	8
Connecting 2 phones to the Parrot MINIKIT Neo 2 HD.....	8
Main and secondary phones.....	8
Making and receiving Calls.....	8
Inverting main phone and secondary phone .....	9
Synchronizing the phonebook.....	9
Automatic synchronization .....	9
Recording voice tags .....	10
<b>Phone.....</b>	<b>11</b>
Receiving a call .....	11
Ringtone.....	11
Magic words.....	11
Accept a call .....	12
Reject a call .....	12
Making a call .....	12
Making a call using voice recognition .....	12
Calling a contact with several phone numbers.....	12
Calling a contact from the phonebook .....	13
Bringing up the last dialled number.....	13
Using the Siri function.....	13
Using the Parrot MINIKIT Neo 2 HD while on a call .....	13
Adjusting the volume .....	13

Transferring a call to the phone : Discreet mode .....	13
Managing a second call .....	14
Managing voice mail .....	14
Ending a call .....	14
<b>Music / GPS.....</b>	<b>15</b>
Music.....	15
GPS instructions .....	15
Adjusting the volume .....	15
<b>Troubleshooting .....</b>	<b>16</b>
The Parrot MINIKIT Neo 2 HD says «Memory full» .....	16
The Parrot MINIKIT Neo 2 HD seems to be frozen.....	16
The kit does not seem to work with my phone .....	16

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# Getting started

## Before you begin

**WARNING :** All functions requiring an increased attention should only be used while the vehicle is stationary. Your safety and the one of the other road users prevails over phone calls, music and navigation instructions. Be responsible: drive carefully and pay full attention to your surrounding. Parrot denies any liability should you choose not to respect this warning.

### Package content

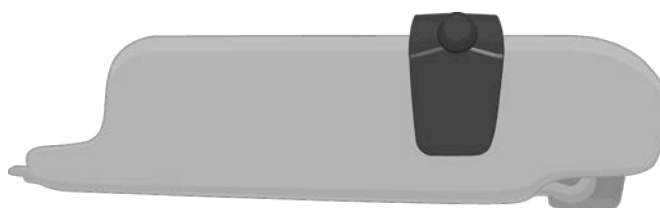


### Changing the language

The Parrot MINIKIT Neo 2 HD language can be changed with a software update. Software update procedure is [available here](#).

### Installing the Parrot MINIKIT Neo 2 HD

Use the Parrot MINIKIT Neo 2 HD clip to install it on your vehicle sun visor. While being in this position, the Parrot MINIKIT Neo 2 HD microphone is located above the jog wheel. Make sure it is pointed towards your position.



## Battery

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### Charging the Parrot MINIKIT Neo 2 HD

- The Parrot MINIKIT Neo 2 HD must be fully charged before being used for the first time. To do so, plug the charger into your vehicle's cigar lighter and connect the USB / micro-USB cable to the charger and to the kit. You can also use the USB / micro -USB cable to connect the Parrot MINIKIT Neo 2 HD to your computer.



- During charging, the battery indicator light turns red. When the light goes out, the charge is complete.
- The charging time is approximately 3.5 hours.
- Slide the On / Off button forward to check the Parrot MINIKIT Neo 2 HD battery level.

### Deep sleep mode

- If the Parrot MINIKIT Neo 2 HD has not been connected to any phone for 5 minutes, it automatically switches to deep sleep mode. To exit deep sleep mode, press any button or connect your phone to the Parrot MINIKIT Neo 2 HD
- If you leave the Parrot MINIKIT Neo 2 HD in your vehicle without turning it off, the Parrot MINIKIT Neo 2 HD will switch to deep sleep mode. Thanks to its vibration detector, the Parrot MINIKIT Neo 2 HD will automatically exit deep sleep mode when you get back into your vehicle and close its door. If *Bluetooth* is activated on your phone, the connection between both devices will be automatically established.

### Battery life

- The battery can last up to:
  - 6 hours in conversation
  - 15 days with 2 connected phones (without communication)
  - 6 months in deep sleep mode.
- When battery level is low, a voice prompt is played. It will then beep every minute before turning off or being recharged.
- When the magic words for outgoing calls are activated, the Parrot MINIKIT Neo 2 HD does not switch to sleep mode. The battery life is thus reduced.

## Use

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Turning the Parrot MINIKIT Neo 2 HD on / off

Slide the On / Off button backward to turn the Parrot MINIKIT Neo 2 HD on / off.  
> The red and green lights remain on while the Parrot MINIKIT Neo 2 HD starts.

Navigating through the menus

- Press the jog wheel to access the main menu.
- Browse through the menus by turning the jog wheel and confirm by pressing the green button or the jog wheel.  
> The red and green lights flash alternately when browsing the menus.
- To exit the menu, press the red button or wait for a few seconds.

Adjusting the volume for menus

- The Volume menu allows you to adjust the menus and other indications volume said by the Parrot MINIKIT Neo 2 HD.
  1. Select **Volume**.
  2. Turn the jogwheel to adjust the volume.
  3. Confirm by pressing the jogwheel.



## Establishing a Bluetooth connection with a phone

### Pairing a phone

Before using the Parrot MINIKIT Neo 2 HD with your phone, you first have to pair both devices. The pairing process is only required once.

1. From your *Bluetooth* phone, search for *Bluetooth* peripherals (refer to the user guide of your phone for more information).
2. Select «**Parrot MINIKIT Neo 2 HD**».

***Note:** The Bluetooth name of the Parrot MINIKIT Neo 2 HD ends with its software version number.*



3. Enter the “0000” PIN code and validate.
  - > The red and green lights flash
  - > The Parrot MINIKIT Neo 2 HD says «Pairing successful» when both devices are paired.

***Note:** Pairing procedures for the most common phones are available on the [compatibility section of our website](#).*



Automatic connection      Once your phone is paired to the Parrot MINIKIT Neo 2 HD, the connection between both devices will be automatically established if:

- Both products are on.
- Your Parrot MINIKIT Neo 2 HD is near your phone.
- The *Bluetooth* connection of your phone is activated.

**Note:** Depending on the model of your phone, you may have to authorize the connection to the Parrot MINIKIT Neo 2 HD to allow the automatic connection. Refer to your phone user guide for more information.

Solving the memory full problem

You can pair up to ten devices with the Parrot MINIKIT Neo 2 HD. If you attempt to pair an eleventh phone, the kit says «memory full». You must then clear the memory by holding down both the red and green buttons for 3 seconds. Doing so also clears all the contacts.

## Using the Parrot MINIKIT Neo 2 HD with 2 phones

Dual mode allows you to simultaneously connect two phones to the Parrot MINIKIT Neo 2 HD.

Activating dual mode

To activate dual mode :

1. Select **Dual mode**.
2. Press the jogwheel.
  - > The Parrot MINIKIT Neo 2 HD confirms the dual mode new status.

**Note:** Dual mode is deactivated by default.

Connecting 2 phones to the Parrot MINIKIT Neo 2 HD

When the Parrot MINIKIT Neo 2 HD is switched on, it attempts to connect to all paired phones in the vehicle. If there are more than two paired phones in the vehicle, the device connects to the two phones with the oldest pairing.

Main and secondary phones

- When two phones are connected to the Parrot MINIKIT Neo 2 HD, one of them becomes the main phone and the other is the secondary phone.
- By default, the main phone is the one with the oldest pairing to the Parrot MINIKIT Neo 2 HD.

Making and receiving

- You can receive calls (manually or through voice recognition) from the main or secondary phones. The Parrot MINIKIT Neo 2 HD ringtone

## Calls

varies according to the phone receiving the call.

- Only the phonebook of your main phone may be accessed through the Parrot MINIKIT Neo 2 HD. You can only make calls using your main phone. However you can easily switch between the connected phones by holding down the jogwheel for two seconds.
- If you receive a call on one of the phones while you are already on a call with the other phone, only the phone receiving a call will ring. This new call can only be picked up on the phone.

## Inverting main phone and secondary phone

To define the secondary phone as your main phone temporarily (and make your main phone the new secondary phone), hold down the jog wheel for two seconds.  
> The Parrot MINIKIT Neo 2 HD says the *Bluetooth* name of the new main phone.

# Synchronizing the phonebook

**Warning:** Only the contacts stored in the memory of your phone will be synchronized in the Parrot MINIKIT+ memory. If your contacts are stored in your SIM card memory, move them into your phone memory. Refer to your phone user guide for more information.

## Automatic synchronization

- With most of the *Bluetooth* phones, the phonebook is automatically synchronized in the kit's memory. Contacts stored in the phone and SIM card are synchronised. Refer to the [compatibility section](#) of our website for more information.  
> The Parrot MINIKIT Neo 2 HD says « Synchronization successful »
- Depending on the model of your phone, a confirmation may be necessary :
  - On Blackberry® phones a pop-up **Accept connection request** may be displayed. If so select **Yes** and check the **Don't ask me again** box.
  - On Android® phones a message may appear in the notifications area at the top of the screen. If so, accept the transfer request.
- Automatic synchronization is limited to 2.000 contacts per paired phone even if contacts have several associated numbers.
- Each time the phonebook is modified, synchronization will start automatically the next time you restart the Parrot MINIKIT Neo 2 HD.

## Recording voice tags

All your contacts, after automatic synchronization, are directly provided with a voice tag in the Parrot MINIKIT Neo 2 HD. Consequently, you don't have to record your own voice tag on each contact to make a call via the voice recognition process.

However, if the Parrot MINIKIT Neo 2 HD doesn't understand the name of one of your contacts or if a voice tag is too long, you can record a new one. To do so:

1. Select **Add voice tags**.
  - > The Parrot MINIKIT Neo 2 HD says **Phonebook**.
2. Select a letter and press the jogwheel.
3. Select the contact and press the jogwheel.
  - > The Parrot MINIKIT Neo 2 HD says « Say the contact's name ».
4. Pronounce the name of the contact chosen.
  - > The Parrot MINIKIT Neo 2 HD says « Recording successful ».

Before using your Parrot MINIKIT Neo 2 HD phone function, you first have to pair and connect both devices.

► Refer to the [Pairing a phone](#) section for more information.

## Receiving a call

### Ringtone

- An incoming call is indicated by a ringtone. The name of the caller is announced if his number is recorded in the phonebook of the phone connected to the Parrot MINIKIT Neo 2 HD.
- If you are using the Parrot MINIKIT Neo 2 HD with 2 phones the ringtone will be different depending on the phone on which you are receiving a call.

***Note:** If your phone supports the sending of its ringtone by Bluetooth, the ringtone is played on the Parrot MINIKIT Neo 2 HD.*

### Magic words

- To adjust the ringtone volume, use the jogwheel while the Parrot MINIKIT Neo 2 HD is ringing.
- Magic words are activated by default. To activate / deactivate magic words, select **Magic words** and press the jog wheel.
- To activate / deactivate the magic words for incoming calls:
  1. Select **Magic words**.
  2. Press the jogwheel.
    - > The Parrot MINIKIT Neo 2 HD says « Magic words for incoming calls activated/deactivated ».
  3. Press the jogwheel.
    - > A prompt indicating the magic words status for incoming calls is said.
- To activate / deactivate the magic words for outgoing calls:
  1. Select **Magic words**.

2. Press the jogwheel.  
> The Parrot MINIKIT Neo 2 HD says « Magic words for incoming calls activated/deactivated ».
3. Turn the jogwheel.  
> The Parrot MINIKIT Neo 2 HD says « Magic words for outgoing calls activated/deactivated ».
4. Press the jogwheel.  
> A prompt indicating the magic words status for outgoing calls is said.

- Magic words must be said at the end of the prompt indicating the incoming call.

Accept a call

If you want to answer the call, press the green button or say “**Accept**” if the magic words are activated.

Reject a call

If you want to refuse this call, press the red button or say “**Reject**” if the magic words are activated.

## Making a call

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Making a call using voice recognition

1. Press the green button or say “**Minikit**” if the magic words for outgoing calls are activated.  
> The Parrot MINIKIT Neo 2 HD asks you the name of the contact you want to call.
2. Say the name of the contact and the type of number (“**Work**”, “**Cellphone**” ...) if there are several numbers associated to your contact.  
> The call is automatically launched if the voice tag is correctly understood. If it is not the case, a confirmation message is asked by the kit. Confirm by saying «**Yes**» or «**Call**».  
> You can also say « ***Cancel*** » to cancel the call.

***Note:** At any time press the red button to exit voice recognition, notably when you want to cancel your action.*

Calling a contact with several phone numbers

- If there are several phone numbers associated to the contact you want to call, you can specify the type of number.

- To do so, the following vocal commands are available:

- |           |                 |                     |             |
|-----------|-----------------|---------------------|-------------|
| - Home    | - Work          | - Mobile            | - Other     |
| - At home | - At work       | - Cellular          | - General   |
|           | - Office        | - Cell              | - Default   |
|           | - At office     | - On mobile         | - Preferred |
|           | - At the office | - On cellular       |             |
|           |                 | - On cell           |             |
|           |                 | - On mobile phone   |             |
|           |                 | - On cellular phone |             |
|           |                 | - On cell phone     |             |
|           |                 | - Mobile phone      |             |
|           |                 | - Cellular phone    |             |
|           |                 | - Cell phone        |             |

Calling a contact from the phonebook

If the contact you want to call is in the phonebook of the phone connected to the Parrot MINIKIT Neo 2 HD:

1. Press the jog wheel to enter the main menu and select **Phonebook**.
2. Select a letter and press the jog wheel.
  - > Once the contact chosen:
    - press the green button to call this contact
    - or use the jog wheel to choose between different numbers of the same contact.

Bringing up the last dialled number

Hold down the green button of the Parrot MINIKIT Neo 2 HD for two seconds to redial the last dialled number.

Using the Siri function

If you are using the Parrot MINIKIT Neo 2 HD with an iPhone supporting the Siri function, say the magic word **“Hello Siri”** to launch the iPhone voice recognition and the corresponding application.

## Using the Parrot MINIKIT Neo 2 HD while on a call

Adjusting the volume

Use the jog wheel during a call to adjust the communication volume.  
> The volume setting is saved for subsequent calls.

***Note:** A different volume level can be saved for each paired phone.*

Transferring a call to the phone : Discreet mode

- During a call, if you want to continue the conversation on your phone (private conversation), press the green button of the Parrot MINIKIT Neo 2 HD.
  - > The call is automatically transferred to the phone.
  - > The Parrot MINIKIT Neo 2 HD says “Discreet mode”.

- If you want to switch back to the kit, press the green button again.

#### Managing a second call

During a call, you can receive another call if your phone supports this functionality.

- Press the green button to accept the second incoming call.  
> The first call is automatically put on hold.
- Press the red button to decline the second incoming call.  
You can also hang up directly from your phone.
- Press the green button to switch from a call to another.

#### Using the HD voice function

The HD Voice function optimizes audio communication clarity by reducing background noise.

To use this function, your telephone, your contact's telephone and the network you are using must be HD Voice compatible.

#### Managing voice mail

During a call, the Parrot MINIKIT Neo 2 HD allows you to send DTMFs to manage your voice mail for example. To do so :

1. Press the jog wheel to access the DTMF menu.
2. Use the jog wheel to select your DTMF between the following possibilities : 0,1,2,3,4,5,6,7,8,9,# or \*.
3. Press the jog wheel to send this DTMF to your phone.

#### Ending a call

Press the red button to end a call.



# Music / GPS

## Music

- You can use the Parrot MINIKIT Neo 2 HD to listen to songs stored on your mobile phone or *Bluetooth* audio device. To do so, your phone / audio device must support the *Bluetooth* A2DP profile (Advanced Audio Distribution Profile).
- Phone calls always have priority over music. If you receive a call while streaming music, music will be paused.

## GPS instructions

If your phone supports the GPS feature and if it can send the navigation instructions via *Bluetooth* (A2DP profile), the navigation instructions will be played by the Parrot MINIKIT Neo 2 HD.

***Note:** Depending on your GPS application, navigation instructions may not be played while you are on a call.*

## Adjusting the volume

- To adjust music or GPS instructions volume, use the jogwheel while an instruction is given or music is being played.
- A different volume level may be saved for each paired phone.

# Troubleshooting

The Parrot MINIKIT Neo 2 HD says «Memory full»

You can pair up to ten devices. If you attempt to pair an eleventh phone, the kit says «memory full». You must then clear the memory by holding down both the red and green buttons for three seconds. Doing so also clears all the contacts.

The Parrot MINIKIT Neo 2 HD seems to be frozen

In case of malfunction, you can reboot the Parrot MINIKIT Neo 2 HD. To do so, press the red button while sliding the On / off button forward (as if you were checking the battery level).

The kit does not seem to work with my phone

- Make sure your phone is compatible with the Parrot MINIKIT Neo 2 HD. To do so, refer to the [compatibility list](#) of the Parrot MINIKIT Neo 2 HD available on our website.
- If your phone is compatible with the Parrot MINIKIT Neo 2 HD, make sure you have the latest software version on your Parrot MINIKIT Neo 2 HD. To find out the software version of your Parrot MINIKIT Neo 2 HD, check the name by which it is seen by other Bluetooth devices. To find out the latest software version available, download the update file and consult the update procedure, [refer to our website](#).